**GARIMA POUDYAL**

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**SUMMARY**

* 6+ years of experience with hands-on **mobile testing**, in a quality assurance testing in Retail, Technology, and Insurance Domain.
* Expertise of testing the application developed using various mobile platforms, testing native and third    party application on **IOS, Android, BlackBerry and Windows.**
* Have extensive knowledge in mobile technologies like GSM, CDMA, LTE
* Extensive understanding of **Software Development Life-Cycle** (SDLC), **Software Test LifeCycle** (STLC), **Bug Life Cycle,** and **Software Development Methodologies,** like **Waterfall** and **Agile.**
* Ability to understand and interpret requirement specification in analyzing Business requirements, developing test plans, and test cases.
* Developed **test plans**, Created and Documented **test cases**, and **ExecutedTest** plans.
* Experienced in taking **Logs**, **report about bugs, and test status**.
* Ability to analyze and diagnose with mobile applications software.
* Experienced in **FunctionalTesting**, **End**-**EndTesting**, **UAT**,**SmokeTesting**, W**eb Trends Testing** and **RegressionTesting**
* Hands on Experience in testing management tool like **Quality Center**.
* Good Knowledge in using automated functional testing tool **QTP**
* Possess excellent Project Management, Time Management, Presentation and Communication skills.
* Excellent problem solving skills with a strong technical background, good interpersonal skills, team player, ability to work under little or no supervision.

**TECHNICAL SKILLS**

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| **QA tools** | Quality Center, Quick Test Pro, Splunk |
| **Languages** | HTML, VB script |
| **Operating Systems** | Windows 95/98/2000/XP, Server 2005/2008, Vista, UNIX, Mac OS X, LINUX, VDI |
| **Databases Tools** | SQL |
| **Mobile Devices** | iPhone, iTouch, iPad, Samsung, HTC, LG, Motorola, BlackBerry and Nokia |
| **Mobile Platforms** | iOS, Android, RIM, Symbian, and Windows Mobile |
| **Methodologies** | Waterfall, Agile |
| **Defect Tracking Tools** | Quality Center |

**PROFESSIONAL EXPERIENCE**

**Medical Mutual of Ohio, Strongsville, OH**

QA Mobile / Web Application Tester          July2013-Current

**Description**:Medical Mutual is one of the oldest and largest Insurance Companyin Ohio. The Project I worked was **Mutual Appreciation application, Medical mutual online application, Medical Mutual mobile application**.Mutual Appreciation Application is develop for the in house employees. It helps employees to take the picture and save the receipt and find the direction to their favorites place. Medical Mutual of Ohio application is an insurance application for general public on mobile and Web. Members can lookup the providers(Doctors, Urgent Care, Medical Facilities), Account Balances, Claims and their ID cards on mobile application.

**Responsibilities:**

* Developed **Test plans and Test cases** for mobile and software project
* Analyzed requirements designed and implemented the test plans from **user stories**
* Performed **Regression, Functional, Integration,End-To-End, Positive and Negative, Compatibility and Ad-Hoc testing on Mobile Devices**
* Performed **Webtrends Testing** on Mobile devices(Android and Iphone 5S)
* Performed **Cross Platform, Compatibility, Positive and Negative, Functional testing on web Application**
* Performed Smoke Testing using **QTP**.
* Performed the **User Acceptance Testing** to make sure that the Software Application functions as per the client requirements.
* Performed **Regression** and **Re-Testing** after bug fixes by the development team.
* Executed testing tasks, isolated problems, **Reported andClosed bugs** by using defect tracking tool such as **Quality Center** (QC).
* Handle the project with no supervision.
* Collaborated with developers to identify the root causes for the bugs and contributed to reducing the bug cycle time.
* Update the Defect status to Developer Lead, Business Analyst and Project Manager through emails and Daily Stand-Ups.

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| **Environment** | Android, IOS, JAVA, Windows 7/ XP, Server 2005/8 |
| **Browsers** | Mozilla Firefox, Chrome, Internet Explorer 7 |
| **Devices** | Samsung Galaxy SIII, LG, IPhone 5,IPhone 5S |
| **Tools** | Quality Center (QC), QTP, Outlook, DDMS, iTunes, SharePoint, Splunk |

**Lookout Inc. SF, CA**

QA Mobile Application Tester Oct 2011-July 2013

**Project**:Lookoutsecurity & Antivirus  uses big data and the power of our 30 million smartphone users to tackle the most important mobile security issues, from identifying emerging threats to protecting mobile data to preventing fraud. The core of that protection is the [Mobile Threat Network](https://www.lookout.com/mobile-threat-network), the broadest and deepest mobile dataset in existence. Through the Lookout apps and platform, the Mobile Threat Network provides real-time protection to people and businesses around the world.

**Responsibilities:**

* Developed **test plans, test cases, and test strategies** with business analysts, Project managers and QA lead.
* Used **Agile methodology** to overcome dynamic changes to **functional and non-functional** requirements.
* Tested the applications with **emulatorsfor Android and Windows, simulator for Apple** in absence of real device.
* Performed **Regression, Functional, End-To-End, Smoke, Cross Platform, Compatibility, Positive and Negative** scenarios of testing.
* Performed compatibility testing with various Android platform handsets to ensure that

**Functionality** works fine.

* Performed the **user acceptance testing** to make sure that the application should work according to the client requirements.
* Performed **Regression** and **Re-Testing** after bug fixes by the development team.
* Executed testing tasks, isolated problems, **Reported andClosed bugs** by using defect tracking tool such as **Quality Center** (QC).
* Captured Critical defects and generated bug reports for QA Lead.
* Analyzed the **logs** and verified methods and functionalities to find exact root cause.
* Reported daily to the onsite QA Lead with the status and achievements.
* Collaborated with developers to identify the root causes for the bugs and contributed to reducing the bug cycle time.

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| **Environment** | Android, IOS, JAVA, Windows 7/ XP, Server 2005/8 |
| **Browsers** | Mozilla Firefox, Chrome, Safari, Opera, MS Internet Explorer |
| **Devices** | Samsung Galaxy S3 4.0, Zte Avid 4.0, LG Motion 4.0, LG Nexus 4, Galaxynote  2, HTC Droid DNA, HTC One X, Motorola Droid Razor M, Iphone (4,4s, 5) |
| **Tools** | Quality Center (QC), QTP, Outlook, SQL, VBScript, Android SDK, DDMS, Android emulator, XCode, IPhone configuration utility tool, Windows tool kit, Eclipse, Zune, iTunes |

**SteadyRain, St. Louis, MO**

Mobile Application Tester              May 2010–Oct 2011

**Project:** The project was American wine Trails application. It guides user to over 6000 wineries and 260 wine trails throughout the United States. It helps user to browse wineries and vineyards by name or by your favorite type of wines. Other feature include ; Winery near me, wine journal where user can log all their favorite wine.

**Responsibilities**:

* Analyzed requirements designed and implemented the test plans from **user stories.**
* **Planned testing, identified test scenarios, developed test cases,** and executed test cases using **HP Quality Center**.
* Read, Analyzed and checked details of the Business Requirement Document to make sure test cases matched the requirements.
* Conducted **Functional Testing, System Testing,** and **User Acceptance TestingFound Defects, Tracked**, and **Reported** using **Quality Center**.
* Consistently Involved in **Bug Tracking** and frequently updating their status.
* **Manually tested** and **verified** and **validated** that the product aligned with user requirements.
* Conducted **Regression Testing** after the developer released any updates or **bug fixes**.
* Performed **End-To-End Testing** and made sure the GUI displayed correctly according to the requirements specifications.
* Carried out walk-through meetings to share findings with the team and track progress.
* Conducted regular bug meetings with the Business Analyst, Developers, and QA teams to identify the root cause.
* Assisted QA lead in documenting User Acceptance Test report.
* Communicated with developer, QA lead, Business Analyst, and Project Manager regularly regarding defect resolution.

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| **Environment** | Android, iOS, Windows 7/XP, SQL Server 2005/2008, JAVA |
| **Browsers** | Mozilla Firefox, Chrome, Safari, Opera, and MS Internet Explorer |
| **Devices** | iPhone OS 1.0, iphone 3 OS 2.0, iphone 3GS OS 3, iphone 4 OS (4.0 and 4.2.5), HTC Sensation 4g 2.3, Samsung Galaxy ll 2.3, Google Nexus S 4.0, HTC EVO3D/4D(2.3/4.0), LG Thrill2.2, HTC Thunderbolt 2.2.1,MotorolaDroid Bionic 2.3.4,Samsung Epic Touch 2.3.4 |
| **Tools** | Quality Center (QC), QTP, Outlook, SQL, VB Scripting, HP Quality  Center, Android SDK, iphone configuration tool, iTunes, Android emulator |

**ShopKo Stores, WI**

Mobile QA Tester           Dec 2008 - May 2010

**Project:** . Shopko application  focus on customer lifestyles and meeting customers' changing needs for casual apparel, home, family, and healthcare products. The project was to develop and test a mobile application that would allow customers to manage their descriptions. The mobile application allows users to request refills by scanning their labels. The mobile application also allows users to track the status of their refills and locate stores.

**Responsibilities**:

* Involved in all phases of the **Software Development Life Cycle** (SDLC) and **Software Testing**

**Life Cycle**(STLC).

* Participated in project walk-throughs with the Business Analyst, Developers, and QA Team to

     understand the expected functionality of the mobile applications.

* Reported, documented and managed test results using **HP Quality Center**.
* Involved in and co-authored documentation such as the **Test Strategy, Test Plan, Test Scripts,Test**

**Cases, Requirements Traceability Matrix,** and **Bug Status Report** to ensure complete test

    coverage.

* Executed Test Cases on **Android, Blackberry** and **iOS** devices. Manually tested different

     modules of the mobile application on **Android  OS 2.2 and later, iOS 4.2 and later, and**

**Blackberry OS 2.2** and later.

* Involved in retesting of the mobile application after **bug fixes** and modifications.
* Involved in **Regression** and **Ad-hoc testing** of the Pharmacy and Refill Now Modules of the

    mobile application.

* Performed manual positive, negative, usability and sanity tests on various modules of the mobile

     application.

* Performed **End-to-End** mobile testing.
* Performed various levels of testing such as **System andUser Acceptance Testing**.
* Tracked and managed defects throughout entire **Bug Life Cycle** using **HP quality center**.
* Evaluated testing results and assisted in problem resolution.
* Conducted report testing to ensure that reports were precise and correct, submitted on time, and consistent.
* Interacted with and updated various members of the team such as **Team Leaders, Testing Team**

**development Team**, on status updates and project reports.

* Created **Test Matrices** to enhance the **status tracking**.
* Was involved in important product decisions such as product readiness and product release date.
* Attended various meetings with various members of the team to coordinate and collaborate

     efforts of the project team.

* Reported major defects and enhancement issues to the Business Analyst, Development Team,

     and the Product Owner to verify and validate the quality of the product.

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| **Environment** | Windows 7, MS Office Suite, HP Quality Center |
| **Devices** | Samsung Omnia 6.5/Instinct, HTC Hero 1.5/HD2 6.5/Touch pro2, iPad,  iTouch, iPhone/iphone3G/S, Blackberry Strom/bold/curve8900, Nokia N97/N900,  Motorola Droid |
| **Tools** | Quality Center (QC), QTP, Outlook, SQL, VB Scripting |

**Visual Soft, India**

QA Software Dec 2005- July 2007

**Description:**Visual Soft is a technology strong organization, having expertise in various domains. Visual Soft has successfully developed products and projects with satisfied clients. Meticulous processes, standards followed, and extremely customer centric approach sets Visual Soft apart in delivery and quality.

**Responsibilities**:

* Prepared **Test Documents** to **Communicate** the **Status** and **Progress** of the **Testing Efforts** to the **Project Team**.
* Developed **Test Plans**, **Test Cases** and **Test Scenarios**.
* Performed **Unit, Integration, System, UI**, **Regression** and **Performance tests**.
* **Designed, Developed & RanTest Scripts** in **Quality Center**.
* Helped **Create** new and existing **Reports**.
* Helped & Participated in **User-Acceptance Testing**.
* **Generated and executed** Test Cases **Manually** as required in some parts of the application.
* **Defects** were **Tracked, Reviewed and Analyzed** in **Bugzilla**.

**Environment**: C++, C, XML, SQL, Bugzilla

**Education**

Kathmandu Model College 2004